

## Reading — Announcement

A. Leo and his family are in Amsterdam in the Netherlands. They are about to travel to the Hague by train. They are listening to the announcements at the Central Station.

Good afternoon ladies and gentlemen. May I have your attention please: the intercity train service between Amsterdam and Utrecht is **temporarily** suspended **owing to** an obstruction on a key part of the track. Passengers going to Utrecht please  
5 consider using other modes of transport. There are special shuttle buses to connect passengers to the Central Bus Terminus every 10 minutes. Passengers please ask staff members for more information. We are trying our best to **solve** the problem and the train service will **resume** as soon as possible. We **apologise** for  
10 any inconvenience caused.

Train number IC 24 from Amsterdam to Rotterdam, **originally** scheduled to leave at 2:45 pm, will arrive at the Central Station 20 minutes late because of renovation work at the Schiphol Airport Station. We apologise for the **inconvenience**  
15 and we appreciate your patience.

Train number IC 34 from Amsterdam to the Hague, scheduled to leave at 3:05 pm, is leaving on time in 10 minutes. Passengers going to the Hague please board the train at Platform 8. Thank you.

20 This is a special safety announcement. Passengers please take care of your personal **belongings** and never leave your luggage **unattended**. Any unattended luggage in the station will be removed without **prior** notice. Thank you.

Answer the following questions in complete sentences and blacken the correct circles.

1. Which of the following are true about the train service between Amsterdam and Utrecht?

- i) The train service between Amsterdam and Utrecht is suspended.
- ii) The train service has been suspended because of a typhoon.
- iii) There are shuttle buses running between the Central Station and the Central Bus Terminus.
- iv) The shuttle bus runs every hour.

☐ A. i and ii

☐ B. i and iii

☐ C. ii and iv

☐ D. iii and iv

2. What should the passengers going from Amsterdam to Utrecht do?

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3. Which of the following are true about the train service between Amsterdam and Rotterdam?

- i) The train number is IC 124.
- ii) The train is originally scheduled to leave Amsterdam at 2:45 pm.
- iii) The train will arrive 20 minutes late.
- iv) The delay is caused by an obstruction on the track.

☐ A. i and ii

☐ B. i and iv

☐ C. ii and iii

☐ D. iii and iv

4. What is causing the delay to the train service between Amsterdam and Rotterdam?

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5. Which of the following are true about the train service between Amsterdam and the Hague?

i) The train is scheduled to leave at 3:05pm.

ii) The train left 10 minutes ago.

iii) The train is leaving from Platform 8.

iv) The train number is IC 34.

☐ A. i and iii

☐ B. ii and iv

☐ C. i, ii and iii

☐ D. i, iii and iv

6. Which of the following is NOT true about the safety announcement?

☐ A. It tells the passengers to be careful of their personal belongings.

☐ B. It says that unattended baggage will be removed after prior notice.

☐ C. It reminds passengers not to leave their luggage unattended.

☐ D. It informs the passengers what will happened to unattended luggage.

7. Will Leo's trip to the Hague be affected?

☐ A. Yes, because there is a delay of the train service to Rotterdam.

☐ B. Yes, because the train service to Utrecht is suspended.

☐ C. No, because the train service to the Hague is not affected.

☐ D. No, because Leo and his family plan to take the bus.

8. Do you like travelling by train? Why?

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9. The following table shows the status of the intercity train service leaving from Amsterdam Central Station. Fill in the table based on the announcements. The first one has been done for you as an example.

Departures		
Departure station and scheduled time	Destination station	Status
e.g. Amsterdam Central	e.g. Utrecht	e.g. Suspended
a)	b)	c)
d)	e)	f)

B. Fill in the blanks by using the following vocabularies.

temporarily	owing to	solve	resume	apologise
originally	inconvenience	belongings	unattended	prior

- Please do not leave your luggage \_\_\_\_\_.
- We apologise for any \_\_\_\_\_ caused by the late arrival of the train.
- Normal service \_\_\_\_\_ in ten minutes after the urgent repairs.
- Kelly is trying to \_\_\_\_\_ the problem although it is very difficult.
- This building was \_\_\_\_\_ a school. It was rebuilt for residential use 10 years ago.
- The outdoor concert has been cancelled \_\_\_\_\_ to heavy rain.
- Although Danny is employed to work in this company \_\_\_\_\_, he is very hard-working.
- This Spanish course required no \_\_\_\_\_ knowledge of Spanish.
- Passengers are reminded to take all their personal \_\_\_\_\_ with them when they leave the plane.
- You should \_\_\_\_\_ to Mandy because you lost her favorite pen.

